
MySchoolWallet FAQs



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What is MySchoolWallet?

MySchoolWallet is a Mobile Payment App that enables schools to accept payments from families more easily. Offering mobile payment options allows for more flexibility and convenience. MySchoolWallet app accepts payment via Check (ACH), Credit and Debit cards (Visa, MasterCard, Discover and American Express).

How easy is set-up and use?

Once you find the app in your app store of choice, it is a quick process to establish a SchoolCommunity ID. If you already have a SchoolCommunity ID, there is no need to create a new one, simply log in with your existing account. Once logged in, you may search for your students' school and begin making payments!

What is the benefit to Parents & Families?

MySchoolWallet allows families to make fast and easy payments on-the-go for common expenses, including tuition. With just a few taps, they can eliminate the need to remember to get a paper check to the school office or log on to a computer to submit payment through a web application. Families receive confirmation of a secure payment right in the app and have access to their personal payment history at a tap of the screen.

What other information is provided in the app?

Within Settings, parents can adjust their personal information such as address, phone number, school(s), and student information easily with a quick tap of the screen. If you chose to store your preferred payment information, this is easy to update within the Wallet screen. To verify or check on a payment, simply tap on the Transactions icon and you will see a listing of payments made using the app indicating who/what the payment was for and when it was made.

What information is available to the Parent?

MySchoolWallet securely stores a parent's name, address, and phone number, as well as information for multiple students and multiple schools for fast access every time. Should a parent choose, MySchoolWallet can securely store payment information within the payment gateway - not directly on the app - to easily duplicate payments.

